Your Rental Includes

- Vehicle Rental
- Rate Distance Unlimited
- Collision Damage Waiver
- Theft Waiver
- Third Party Liability Protection
- Windows, Mirrors, Chassis and Tyres Coverage (Covered by a master policy insured by AXA TP Insurance)
- Personal Accident Insurance (Covered by a master policy insured by AXA TP Insurance)
- Towing & Roadside Assistance Costs (Covered by a master policy insured by AXA TP Insurance)
- Loss of Leased Items & Pick-up Delay Insurance (Covered by a master policy insured by AXA TP Insurance)
- Clean Up Fee and Misfuelling Charge (Covered by a master policy insured by AXA TP Insurance)
- Airport Service Charge
- VAT
- Taxes And Surcharges

Note: This plan reduces your excess liability to 0. If the car body is damaged or the car is stolen, the car hire company could charge you up to the original excess amount- but AXA TP will refund you.

<table>
<thead>
<tr>
<th>Rental Car Charges</th>
<th>Amount Due at Pick-up</th>
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</thead>
<tbody>
<tr>
<td>US$ 1,865.08</td>
<td>CHF 0.00</td>
</tr>
</tbody>
</table>

Booking Reference Number: 50782848
Car Detail: Opel Vivaro or similar Manual/9 Passengers PVMR

Pick-Up

- Rental Voucher
- Pick-Up
- Drop-Off
- Main driver name
- Car Supplier
- Car Detail

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Insurance Notice

Insurance Notice: You've purchased insurances insured by AXA as noted above. We kindly remind you to avoid buying duplicated insurances at the counter. Whether or not the staff at the car hire counter acknowledges the insurances insured by AXA, your claim settlement with AXA will not be affected. If you are still suggested to add similar insurance packages at the counter, please show the AXA Insurance Voucher or contact support@easyrentcars.com.

Your AXA Insurance Voucher was sent via your booking confirmation email. Or you download it here.

*View more details on AXA Insurance Terms and Conditions.

------------------ The following are cautions. No need to be handed over to car rental staff. ------------------

Important Information

1. You may be offered additional insurance at the counter. We would suggest that you avoid purchasing any duplicated insurance if you have already purchased Damage Refund insurance or another excess insurance product. If you had signed the contract to accept additional service at counter, you will be charged for additional service and related tax & surcharge.

2. If the staff at the car hire desk attempt to refuse your pick-up by any reasons like no availability of cars or else, please keep the relative evidence like the name of the staff or some printed notice which might help us to argue for your best interest.

3. If you collect or return your vehicle outside the pick-up/drop-off time and date booked, additional charges may be applicable. The vehicle may not be available if you arrive late to the rental desk. If the vehicle is not released due to a late arrival no funds will be reimbursed. In the event of a delay, please contact the desk and get their response.

4. Please feel free to contact us any time if you have any problems at pick-up or during your rental. The Easyrentcars Hotline is kindly advised as below.

Car Rental Instructions

Pick-Up

<table>
<thead>
<tr>
<th>Location</th>
<th>PARKING 3,ZURICH,8046,CH</th>
</tr>
</thead>
<tbody>
<tr>
<td>How to arrive</td>
<td>In terminal</td>
</tr>
<tr>
<td>Instruction</td>
<td>Pick-up out of opening hours is bookable on request. For this service an additional charge of 50 CHF incl. tax will apply in case of pick-up until 24:00 (midnight), after 24:00 a charge of 80 CHF incl. tax will arise. U00A0Please provide credit card, e-mail address, flight and mobile number.</td>
</tr>
</tbody>
</table>

Drop-Off

<table>
<thead>
<tr>
<th>Location</th>
<th>PARKING 3,ZURICH,8046,CH</th>
</tr>
</thead>
<tbody>
<tr>
<td>How to arrive</td>
<td>In terminal</td>
</tr>
<tr>
<td>Instruction</td>
<td>The key box is located in the Sixt container on the 2nd floor of the parking building no. 3. As soon as you have entered the parking, keep on the left side and turn the first possibility to the left, right before the barrier. Afterwards take the 1st exit on the left side on level 2. For the car return you do not require a parking ticket.</td>
</tr>
</tbody>
</table>

Emergency Contact Number

<table>
<thead>
<tr>
<th>Country</th>
<th>Police</th>
<th>Fire</th>
<th>Ambulance</th>
<th>Easyrentcars Hotline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switzerland</td>
<td>117</td>
<td>118</td>
<td>144</td>
<td>+66-31585008 +60-39215422</td>
</tr>
</tbody>
</table>

Precautions & Car Rental Tips

What You'll Need To Take

Driver's Licence
All licences issued in the European Union are accepted.

Driver's licences from non-EU countries (except Switzerland) are accepted if you have a visa in your passport and at the time of rental have not been in Europe for longer than 6 months. If your domestic driving licence is printed with non Roman Alphabet (Arabic, Japanese, Cyrillic etc), an International Driving Permit (IDP/IDL) or an official translation in English is required together with your driver's license when you drive in Switzerland.

To drive in Switzerland, the driver must present a valid national driver's license that has been held for at least 1 or 2 years (according to different car rental company). The minimum age to drive in Italy is 20 years old (age may vary by car category).

*Attention! Some car rental companies would have different requirements. Please check Terms and Conditions during the booking process.

Deposit And Credit Card Information

A valid credit card in the name of the lead driver must be presented at the rental desk in order to pre-authorise/charge the deposit. Deposit: USD500-3000 in main driver's credit card, for reference only.

Usually a deposit will be held against your credit card for the duration of the rental. Your deposit is a guarantee held in the event of damage/theft of the vehicle. This will be automatically released if there is no theft or damage during the rental period. Please note that this does not represent your total excess liability which can be found in the Insurance Coverage/Excess liability section.
Returning Your Car

At Pickup Time

Car Inspect
Before you drive away from the pickup station, inspect the car carefully for body damage. Be sure the lights and turn signals are working properly, and check the mileage odometer. Report any defects at once. Familiarize yourself with the workings of the car before you leave the lot. Check which side your gas tank is on, and learn how to use the headlights, windshield wipers and turn signal. It may seem obvious, but you'll also want to memorize the make, model and color of your car — that way you won't lose it the first time you park in a crowded lot!

Early Pickup
If you need to pick up the car earlier than the reserved time, please call the store in advance to confirm the availability. Often, you need to return the car earlier the same period that you put forward your pick-up. Otherwise, it may cost you additional fees. Please refer to the Terms and Conditions of your rental agreement for more accurate details.

Late Pickup
Your reserved car may not be guaranteed if you do not pick up the car in time. Please call the store in advance in the event of late pickup. In addition, late pick-up may be charged full price for no-show or be charged the respective rental costs for the delayed time. Please refer to the Terms and Conditions of your rental agreement for more accurate details.

During Your Rental

Roadside Assistance
Roadside Assistance is commonly offered as an optional paid service by your rental company. Keep in mind that you can either sign up for roadside protection at the beginning of your rental (when you do your contract) or you may automatically "opt-in" to the purchase of this service if you use it during your rental — for example: calling the provided number to request help for lost keys, towing, fuel delivery, etc.

It's always best to carefully read your rental contract and discuss this type of program with your rental agent before leaving the rental counter. Find out what is included and what is not covered (ie ask about flat tires, lost keys, etc)

Cross-border
Most U.S. car rental agreements do not allow you to drive the car across international borders. Additionally, your U.S. car insurance rarely covers international car rentals, so you will likely want to purchase insurance from the rental company at the time of rental.
Outside the U.S., policies on border crossing vary by destination and car rental agency. In some cases driving into another country is permitted if you give advance notice and/or pay an extra fee. If you do drive across international borders without authorization and you have a problem, the protections of your rental contract, insurance and other sources may be negated.

Returning Your Car

Gasoline
Be wary of prepaid gasoline plans. Always fill the tank yourself before returning the vehicle so that you're only paying for the amount of gas you actually used. Try to avoid the gas stations right near the airport where you're dropping off your car -- the prices tend to be highest there. Instead, fill up a few miles away.

Early Return
It may seem counter-intuitive, but returning your car early may actually cost you money. You might have to pay an early return fee, but even worse, your rate structure might change, leaving you responsible for the difference. (If you're paying a weekly rate but return the car after only six days, you could end up paying a more expensive daily rate.) Please refer to the Terms and Conditions of your rental agreement for more accurate details.

Late Return
Of course, returning the car late could cost you too -- many car rental companies only give you a 30-minute grace period before beginning to rack up the late fees. Before leaving the vehicle, check to be sure you haven't left any personal belongings. Don't forget to check the trunk!
The most common lost articles include cell phones, sunglasses and umbrellas. Please refer to the Terms and Conditions of your rental agreement for more accurate details.

Check the charges
Be sure that the check-in attendant inspects the car's body in your presence and that you agree about any damage. Examine your rental agreement carefully for all charges and make sure the agent credits any deposit to your account while you wait.